

CASE STUDY



TCell Clinical Services: Elevating Pharmaceutical Validation with Inflectra

The Company

- Company: TCell Clinical Services
- Industry: Pharmaceutical
- Coverage: USA, Europe
- Team Size: 20 members
- Number of Projects: 30
- Regulatory Considerations: 21CFRPart11 Compliance

The Project: JNarratives

Objective:
Streamlining the creation and management of pharmaceutical industry validation documents

Long-Term Challenges

- Pharmaceutical product validation
- Compliance with Pharmaceutical industry standards

Prior Tools: Jira

TCell found that Jira was insufficient in addressing the specific requirements of pharmaceutical validation.

New Tool: SpiraTeam by Inflectra

SOLUTIONS

Why Choose Inflectra?

As Jira fell short in addressing the unique demands of pharmaceutical validation, TCell migrated to SpiraTeam by Inflectra, that included the essential features for the pharmaceutical sector out-of-the-box:

- Feature Completeness & Unlimited Usage
- Deployment Flexibility: Cloud & On-premise
- Competitive Pricing & Licensing
- Compliance, Traceability, Auditability Functions

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Pharmaceutical validation documents were created in record time with Inflectra, demonstrating our unwavering focus on quality.”

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Ram S, Managing Director



Future Utilization Plans

TCell plans to extend the use of Inflectra's products to capture risk assessment and integrate them into Agile methodologies.



Competitive Advantages

Inflectra provided TCell with a competitive edge, turning regulatory compliance from a challenge into a strategic asset.

Key Outcomes

The result of the project was:

- Centralized system for QA processes
- Improved documentation structure

The two outcomes together ensured that pharmaceutical validation documents met industry expectations efficiently.

Analysis

TCell Clinical Services' partnership with Inflectra has been pivotal in addressing key challenges in the pharmaceutical industry. By leveraging Inflectra's SpiraTeam, TCell streamlined their validation processes and ensured compliance with stringent industry standards.

Support Satisfaction

- Support Team Rating: **10/10**
- Rating of Platform Efficacy: **4/5**

For more information on how Spira can benefit your organization, contact sales@inflectra.com

